



3623  
41

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 8808

In re application of: VINCENT, P. G.

Serial No. 09/729,540

Filed: December 4, 2000

For: SYSTEM AND METHODS FOR GRAPHICALLY REPRESENTING PURCHASE  
PROFILES AND SALES GUIDANCE TO A CUSTOMER SERVICE  
REPRESENTATIVE

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	21	-	21	0 X	\$ 18 =	\$ 0
Independent Claims	3	-	3	0 X	\$ 86 =	\$ 0
Total additional fee for this amendment ----->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 50-1673 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

James M. Stover  
Reg. No. 32,759



CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

Sept 2, 2004.

By: Sallie Spicer  
Name: Sallie Spicer



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 8808

Application of:

VINCENT, P. G.

Group Art Unit: 3623

Serial No. 09/729,540

Examiner: JEANTY, ROMAIN

Filed: December 4, 2000

For: **SYSTEM AND METHODS FOR GRAPHICALLY REPRESENTING  
PURCHASE PROFILES AND SALES GUIDANCE TO A  
CUSTOMER SERVICE REPRESENTATIVE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action dated June 8, 2004, kindly amend claim 16 as shown below. A complete listing of the claims in their present state is provided immediately below for the convenience of the Examiner.

RECEIVED  
SEP 10 2004  
GROUP 3623

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on Sept 2, 2004

By: Sallie Spicer  
Name: Sallie Spicer